

Refund and Withdrawal Policy

Refund policy for cohort courses with set beginning dates

Time of request	Refund
Before the start of class Requests must precede 12:05 a.m. CST on the first day of class.	Refund will be full course fee minus a 15-percent administrative fee and cost of any materials included in course fee that have already been sent to student.
Up to seven days after the start of class The seven-day period will be calculated from 12:05 a.m. CST on the first day of class.	Refund will be full course fee minus a 40-percent administrative fee and cost of any materials included in course fee that have already been sent to student.
More than seven days after the start of class The seven-day period will be calculated from 12:05 a.m. CST on the first day of class.	No refund

Refund policy for self-paced, self-study courses

Time of request	Refund
Within 24 hours after course registration The 24-hour period ends at 24:00:00 after the registration time stamp recorded by the system.	Refund will be full course fee minus a 15-percent administrative fee and cost of any materials included in course fee that have already been sent to student.
More than 24 hours after course registration This time period begins at 24:00:01 after the registration time stamp.	No refund